

Central Bedfordshire Council

SOCIAL CARE, HEALTH AND HOUSING OVERVIEW AND SCRUTINY COMIITTEE – 24th August 2015

QUARTER FOUR PERFORMANCE MONITORING REPORT

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Purpose of this report

1. This report provides information on how the Social Care, Health and Housing and Public Health Directorates are contributing to the Medium Term Plan (MTP).

RECOMMENDATIONS

The Committee is asked to consider and comment on the report.

Overview

2. There are seven indicators in the current MTP for the Social Care, Health and Housing and Public Health directorates.
3. The arrows in the scorecard shows the performance “direction of travel” and the RAG symbols show whether or not agreed targets are being met.

Performance Judgement		
Direction of travel (DoT)	RAG score (Standard scoring rules unless the indicator specifies alternative scoring arrangements)	
↓ Performance is worsening	▲	Target missed by 10% or more
→ Performance remains unchanged	●	Target missed by less than 10%
↑ Performance is improving	★	Target achieved

Promote health and wellbeing and protect the vulnerable						
Indicator	Frequency	Current Status	Target Date	Direction of Travel	RAG Symbol	Notes
C1 MTP Protecting Vulnerable Adults	Quarterly	Green	Mar 15	→	★	
C2 MTP Additional 'Extra Care' flats provided	Quarterly	Red	Mar 15	→	▲	
C3 MTP Percentage of decent homes (Council stock)	Quarterly	99.6 %	Mar 15	↓	●	
C4a MTP Village Care Scheme % Coverage	Quarterly	100 %	Mar 15	→	★	
C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Quarterly	84.1 %	Mar 15	→	★	
C6 MTP % clients receiving self directed support	Quarterly	74.9 %	Mar 15	↓	▲	
C7 MTP Percentage of 40 to 74 year olds offered a health check	Quarterly	106.7 %	Mar 15	↓	★	

4. The Directorates continues to perform well against the MTP priority of “Promote health and wellbeing and protecting the vulnerable”.

5. Overall performance is good and is consistent with the previous quarter. Three of the measures under performed against local targets. Two of these are Red: Number of Additional “Extra Care” flats provided (C2 MTP) and Clients receiving self directed support (C6 MTP) and one is Amber, Percentage of decent homes (Council stock) (C3 MTP).
6. C2 MTP, Number of additional “Extra Care” flats remains Red as the anticipated delivery date of autumn 2015 for Priory View exceeds the MTP target of 2014. Work continues on Priory View, Dunstable and Greenfields, Leighton Buzzard. Additional sites across Central Bedfordshire are being considered for Independent Living schemes (previously known as extra care), including provisions in Houghton Regis.
7. C6 MTP, the number of social care clients receiving self directed support scored red against the local stretch target of 100%. This indicator continues to perform well against the national target of 70%.
8. The percentage of decent homes (Council stock) remains Amber. As previously reported, the MTP target of 100% decent homes is unlikely to be achieved because replacement of elements within Council properties (e.g. kitchens, bathrooms, etc) are no longer based on failure of the Decent Homes Standard, but on the life expectancy of the element.
9. The remaining indicators are performing in line with the milestones set.
10. Performance against C1 MTP, Protecting vulnerable adults, continues to be maintained. Although the number of alerts into the Council increased, however the number of alerts that are referred to investigation remains static. The increase in alerts can be attributed to improved information sharing from other agencies. A proportional response to safeguarding is being maintained.
11. The MTP target of 100% of Central Bedfordshire covered by a Village Care Scheme continues to be achieved, with 620 residents benefitting from the scheme. Transport continues to be the most common request for help.
12. Performance remains strong for Council commissioned dementia care rated as good or excellent (C5a MTP), with 84% of dementia care providers are rated good or excellent.
13. Progress continues to be made on the number of Health Checks offered (C7 MTP) with the target being exceeded.

Director’s Summary – Social Care, Health and Housing

14. The Directorate continues to perform well against the Medium Term Plan priority "Promote health and wellbeing and protecting the vulnerable".
15. There was a marginal decrease in the proportion of people who receive self-directed support (C1 MTP) in March 2015; however the 2014-15 outturn shows improvement from the previous year. The proportion of people receiving self directed support locally continues to exceed both regional and national averages.
16. C2 MTP Additional Extra Care Flats will move to green when the Priory View development is completed in autumn 2015.
17. People across all wards in Central Bedfordshire have access to Village Care schemes, with 818 volunteers. 620 residents used the schemes between January and March 2015.
18. Progress has been maintained in the other targets.

Director's Summary – Public Health

19. Health Checks continue to be an effective way to identify residents who are at high risk of developing cardio-vascular disease and then to provide them with support to reduce this risk through changing lifestyle behaviours and / or medication.
20. At the end of 2014/15 the percentage of Health Checks offered exceed target and was 106.7% (17,281 invited against a target of 16,195). The conversion rate, which is the proportion of Health Checks delivered against those offered, at 47.7% is lower than our target of 66% but in line with national rates and higher than the outturn in 2013/14.
21. Work has continued to support GP practices including improved promotional literature for patients and sharing best practice. Point of care blood testing has been introduced in practices to reduce the number of appointments and therefore increase uptake of the health check. In addition Quest Browser software (which can directly interrogate and pull data direct from GP systems), will now be used in the majority of practices from Q1 15/16, as well as ensuring the quality of the health check, this will help target invitations better, including for those at highest risk and those yet to be offered a Health Check, as the new 5 year period begins post April 2015.

Council Priorities

22. The quarterly performance report underpins the delivery of the Council's priorities, more specifically in the area of promoting health and well being and protecting the vulnerable.

Corporate Implications

Legal Implications

23. There are no direct legal implications.

Financial Implications

24. There are no direct financial implications.

Equalities Implications

25. This report highlights performance against performance indicators which seek to measure how the Council and its services impact across all communities within Central Bedfordshire, so that specific areas of underperformance can be highlighted for further analysis/drilling down as necessary.
26. As such, it does not include detailed performance information relating to the Council's stated intention to tackle inequalities and deliver services so that people whose circumstances make them vulnerable are not disadvantaged. The interrogation of performance data across vulnerable groups is a legal requirement and is an integral part of the Council's equalities and performance culture, which seeks to ensure that, through a programme of ongoing impact assessments, underlying patterns and trends for different sections of the community identify areas where further action is required to improve outcomes for vulnerable groups.

Risk Implications

27. Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council.

Appendices

The following Appendix is attached.

28. Appendix A – Social Care, Health and Housing and Public Health measures

Background Papers

None